

Global Field Service Group

Dependable Convenience Worldwide

National Oilwell Varco has strategically located service technicians all over the world. Wherever you are, we have you covered with qualified professional assistance.

NOV Service Technicians have extensive experience and training with NOV service equipment. Only our group has the required knowledge to fully service NOV equipment needing repair. Rely on our service group for:

- Calibrations
- Repairs
- Preventative Maintenance
- Spare Parts
- Training

TracMaster

A web based application that records historical maintenance and repair of NOV service equipment and also alerts us when regular services or calibrations are approaching.

TorqueMaster Upgrades

Our service technicians are also qualified to install the latest upgrades for your TorqueMaster including:

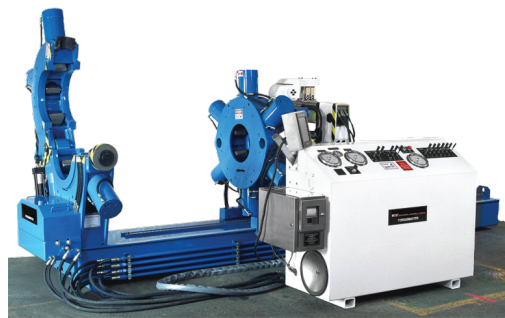
- Digital Torque Meters
- Safety Shields
- Hose Track Upgrades
- LogMaster II Digital Displays

Mission Statement

The NOV Downhole Service Group strives to lead the industry through reliability and expertise. We vow to establish long term relationships with our customers by exceeding all expectations and earning their trust.



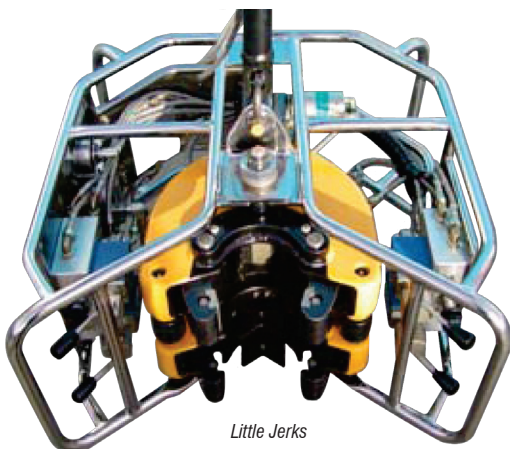
"Let us manage your service so you can manage your business".



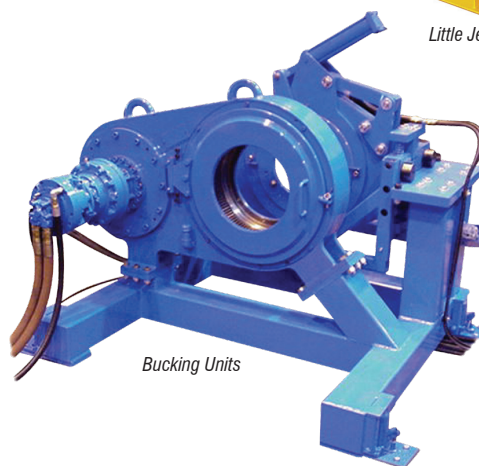
TorqueMasters



Little Jerk Service Centers



Little Jerks



Bucking Units

Global Field Service Group

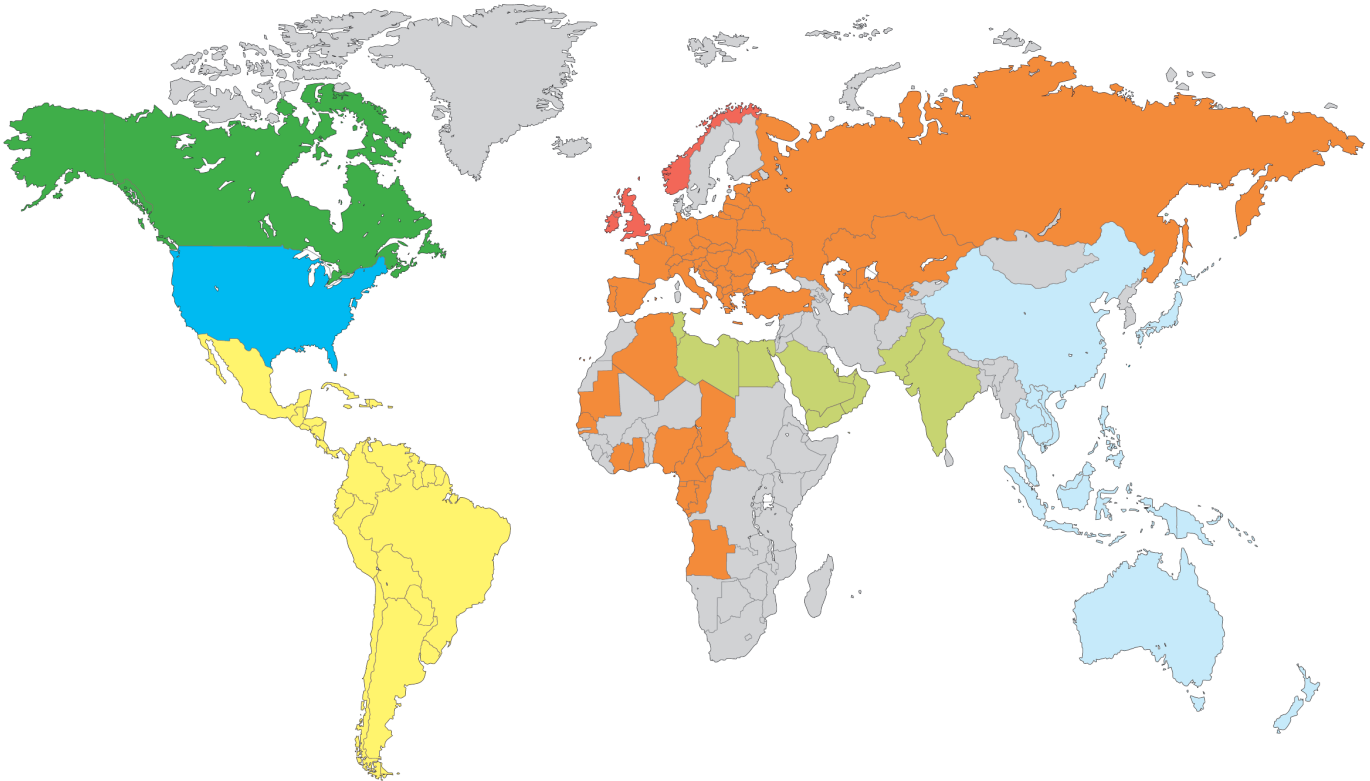
www.nov.com / downhole@nov.com

Downhole Corporate Headquarters
7909 Parkwood Circle Drive
Houston, TX 77036
Phone: 713 375 3700
Fax: 713 346 4560

 **NATIONAL OILWELL VARCO**

Global Field Service Group

Global Service Regions



Regional Service Contacts

Region	Countries Served	Regional Address	Title	Name	Office Phone	Cell Phone	Fax Number	Email Address
		7909 Parkwood Circle Drive, Houston, Texas 77036, United States	Global Service Manager	Greg Kubeczka	713 375-3925	713 303-5297	713 935-8079	greg.kubeczka@nov.com
United States	United States	30444 Southwest Frwy, Rosenberg, Texas 77471, United States	Service Manager	Dawnette Kocian	281 341-1266 888 770-0252	281 851-7708	281 342-7002	dawnette.kocian@nov.com
Latin America	Latin America	Calle Laurel, Lote 37 Manzana 19, Ciudad Industrial Bruno Pagliai, Tejeria, Estado Veracruz C.P.91697	Service Manager	Lee Olchowcy	281 417-1621 (Int.calls) 229 920-9532 ext 110 (in Mexico)	229 958-6598	52 229 920 9532 extension 102	lee.olchowcy@nov.com
Canada	Canada, Alaska, Global Response	3660 93rd Street, Edmonton, Alberta, Canada T6E 5N3	Service Manager	Larry Miller	780 702-6007	780 910-7938	780 436-3492	larry.miller@nov.com
Middle East (Dubai)	UAE, Yemen, Libya, Oman, Pakistan, Saudi Arabia, India, Kuwait, Egypt, Qatar, Tunisia	Plot # S50601, P.O. Box 61490, Jebel Ali, Dubai	Service Manager	Kelly McGinnis	971 4 811 0100	971 50 450 1977	971 4 811 0284	kelly.mcginnis@nov.com
Germany	Europe, Russia, Caspian Region, West Africa	Im Bulloh 29, 29331 Lachendorf, Germany	Service Manager	Ute Labudde	49 5145 9395 2 14	49 172 4476 297	49 5145 9395 2 68	ute.labudde@nov.com
United Kingdom	United Kingdom, Norway	Site 10, Kirkton Avenue, Pitmedden Road Ind Est, Dyce, Aberdeen, AB21 0BF	Service Manager	Ute Labudde	49 5145 9395 2 14	49 172 4476 297	49 5145 9395 2 68	ute.labudde@nov.com
Asia Pacific	Australia, Brunei, China, Indonesia, Japan, Malaysia, New Zealand, Philippines, Papua New Guinea, Singapore, Taiwan, Thailand, Vietnam	Graha Kanaan, 4th Floor Jalan T.B., Simatupang NO. 18, Jakarta Seletan, 12430 Indonesia	Service Manager	Mark Hupka	62 21 7590 0655	62 811 977 305	62 21 7590 0656	mark.hupka@nov.com

www.nov.com / downhole@nov.com

Downhole Corporate Headquarters
7909 Parkwood Circle Drive
Houston, TX 77036
Phone: 713 375 3700
Fax: 713 346 4560

