Process and Flow Technologies
Services and Aftermarket

NOV

Process and Flow Technologies

We provide process expertise and innovative technology that enhance the efficiency and profitability of your business. Whether in oil and gas or across various industrial markets, we work with you from the beginning to develop an integrated solution with superior performance—maximizing your project lifecycle economics.

Service expertise drives predictable uptime that is critical to your operation. In every situation, you can rely on us to provide quick and effective support throughout the entire life of your project. Our deep knowledge of your processes ensures you have the latest technology for your application to get the job done right, with trusted products you can depend on – first time, on time, every time.

By consistently providing reliable, technical solutions, we will help your business grow and provide you with the confidence you are looking for in a strategic partner.

Common Product Applications Serviced

Oil & Gas
- Offshore Production and Processing Equipment
- Onshore Production and Processing Equipment
- Saltwater Disposal Equipment
- Artificial Lift Equipment
- Mud Mixing Equipment
- Midstream Equipment

Industrial
- Mining/Minerals Processing Equipment
- Chemical, Pharmaceutical, Petrochemical Equipment
- Water/Wastewater Equipment
- Agriculture Equipment
- Food and Beverage Equipment
- Pulp and Paper Equipment

GoConsult: Consulting and Engineering Services

We provide these consulting and engineering services across our product lines and competitive equipment:
- Process and production optimization
- Trouble shooting / fault-finding
- Solid management strategies / solutions
- De-bottle necking studies
- Process performance evaluations
- Process Data review
- Equipment reliability audits
- Package Health check visits
- Operating procedure review

GoSpares: Spare and Universal Parts

We provide the following spare parts across our product lines and competitive equipment:
- Original Factory Replacements for our NOV products
- Original Factory Replacements for competitive products
- Universal Parts
- Equipment Upgrades

GoServe: Field Services

We support our customers onsite after equipment purchase providing local field services like:
- Installation
- Failure analysis
- Site survey
- Repair and refurbishment
- Startup and commissioning
- Troubleshooting
- Routine Maintenance / Reliability Analysis
- Condition Monitoring (Oil samples, vibration analysis, etc.)
- Off-site repair through our service facilities and Authorized Service Centers

GoConnect: Automation and Technology Support

We provide support for all automated and onsite control systems and remote monitoring services, including the following:
- Network and communication installations and hook-ups
- Controller sales and installation
- Automation consultation
- Aftermarket support

GoDevelop: Training Services

We provide specialized training courses tailored to the supplied capital equipment or to fit the client's needs and application. These are available in the field or at a convenient classroom location:
- Produced solid handling and cleaning education
- Produced water treatment education
- Mixing package operation/maintenance
- Reciprocating pump package operation/maintenance
- Progressive cavity Pump package operation/maintenance
- Artificial lift system operation/maintenance

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