## **Quality Policy**

**Vision** Fiber Glass Systems (FGS) strives to be the premier supplier of composite piping, vessels, structural products, and tanks globally. We provide solutions for industries facing challenges of corrosion and weight through continuous organic development, market expansions, or new acquisitions.

**Mission** FGS is committed to delivering world-class performance and quality products. This commitment is demonstrated through an unflinching resolve to meet the expectations of our customers and all interested parties. Every employee understands and adheres to the principle:

## Quality is MY Responsibility



Meeting or exceeding the expectations of our customers and all interested parties Complying with the Quality Management System and all other applicable requirements

- Improving our customers' economics
- Being an integral part of their strategies
- Providing technological innovations



Internal: Collectively achieve the goals through

- Individual efforts of each employee
- Provide training and resources

**External:** Considering our suppliers and their supply chain as an extension of our business. They enhance value by ensuring

- Ethically and sustainably sourced materials
- Quality
- Cost-effectiveness
- On time delivery



Continuously Improve the Effectiveness of the QMS

Communicate and promote

- Quality objectives
- Risk-based approach to mitigate product and process failures

This policy affirms our commitment to conform to the requirements and continually improve the effectiveness of the quality management system.

Gavin MacMillan

President NOV Fiber Glass Systems



Krishna Das Nair
Vice President

Vice President Global Quality Assurance & Control

