

Technical Support Facilities

Aftermarket



Technical Support

Technical support operates 24 hours a day, 7 days a week, 365 days a year. With one call to the support hotline a team of multi-skilled technicians are assisting with your problem. Our team uses NOV's web-based application "Tracker" to record, manage, and resolve your issues.

The connection with rigs via eHawk™ remote network integration service, enable us to provide faster response time and enhanced direct support to customers. Our main eHawk support centers are found in Houston and Stavanger. The support centers are staffed with experienced engineers and Subject Matter Experts (SME's) to tackle and analyze the most complex equipment, operational or performance challenges.

The eHawk system provides faster issue response time, reduced service personnel visits to the field and enables us to remotely handle issues at a reduced cost.

Africa

Technical Support Facility



South Africa



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Americas

Technical Support Facilities



Macaé, Brazil



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Leduc, Canada



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Columbia (Supporting Peru & Venezuela)



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Americas

Technical Support Facilities



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Asia

Technical Support Facility



Mumbai, India



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Singapore



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UAE

Technical Support Facility



Dubai



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Norway

Technical Support Facility



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Russia

Technical Support Facility



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United Kingdom

Technical Support Facility



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