## Consultancy

We can review what you have already in place and advise accordingly based on your business needs.

#### **Development of Standards**

We can work with your technical specialists to build standards and knowledge requirements, covering any relevant legislative and regulatory requirements.

#### **Development of CMS**

We can help you develop a fully auditable and robust CMS.

# **Assessor Training**

If your system requires technical assessors we can provided them with either refresher training or initial training followed by ongoing support and development for the assessors.

### **Assessor Qualification**

If required, we can provide your assessors with the current national qualification, which is transferable and internationally recognized.

#### **Internal Quality Assurance**

We can provide ongoing internal quality assurance for the assessors working within the system

#### **Internal Quality Assurance Training**

If required we can provide personnel with training and the current national qualification, which is transferable and internationally recognized.

# **External Quality Assurance**

We can provide ongoing external quality assurance to support your CMS, assessors and IQAs.

"NOV has invested considerable resources to develop a robust competency management system to ensure the competence of its workforce on sites all over the world. They have built a dedicated full time competency team which is responsible for the promotion, implementation and quality assurance of the company's Competency Management System and the Continuous Professional Development of its assessors and internal quality assurers. The team provides support and guidance to assessors globally and delivers, monitors and records the development activities of all assessors and IOAs."

-Frances Nolan
External Accreditation Auditor

# Competency Services & Solutions

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# Competency Services & Solutions

Building a competent and safe workforce now and tomorrow





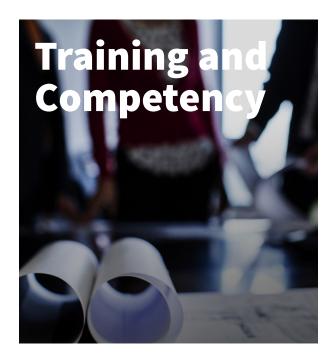


A high demand is now being placed upon every area of the industry to ensure the competence of personnel and safety critical aspects of their roles.

The demand from industry to show how personnel meet **operator standards**, **OEM training**, **regional regulatory legislation and requirements** can place pressure on a business to have a system in place to show this readily and easily.

A flexible system that can adapt and evolve with the changing business needs and industries' legislative and regulatory requirements is essential.

Having a clear picture of your end result will help you to understand your own business, what your needs are and then define what you want the outcome to be. Once you understand your outcome then it is easy to craft a system to achieve it.



As part of training provided, we can provide accredited OEM standards which complement the OEM training for all operations and maintenance personnel. These standards can cover the relevant specific requirements set by the industry; OEM training, operator standards, regulatory and regional requirements (i.e. BSEE, API & IADC).

Competency standards are used to measure or assess the workplace performance of an employee in a given job role or function. An employee is competent when there is evidence of them working to a standard or set of standards over a period of time.

The Competency Team will work with your technical specialists to create challenging but achievable standards of performance and knowledge requirements for a given job role or function.

A set of competency standards is not just passing a test or ticking a box. It's a vigorous process that gives you the confidence that you have qualified people in critical roles who know what they are doing.



As an SQA approved center with a CMS accredited by the IADC, the Competency Team is uniquely qualified to support customers in the development, maintenance or review of their CMS.

From writing policies and procedures to system implementation, from creating an assessment and verification strategy to managing quality assurance, we can support and direct you to have a system that is responsive to your business needs.

We are driven by customers and want everyone to be successful in competency because it has a positive effect on the industry.